

DoulaVersity Code of Ethics, Conduct and Scope of Practice

DoulaVersity maintains high expectations for certified doulas both in person and online. We expect our doulas to provide a professional service and maintain integrity by being reliable, honest, punctual, and tactful with everyone she works with and beside.

Social Media

- DoulaVersity Certified doulas may not share or discuss client information in any capacity without the client's written consent.
- DoulaVersity Certified doulas may not share pictures of their clients, or family members via any media platform on or offline without the written consent of the client.
- DoulaVersity Certified doulas are also expected to treat all clients, colleagues and birth professionals with respect and dignity. Degrading, bullying, and undermining others in the birth field will not be tolerated.
- DoulaVersity Certified doulas are expected to uphold all copyright and plagiarism laws. A doula that steals another person's work without their permission for any reason shall have their certification revoked immediately. This includes, but is not limited to such things as handouts, blog posts, memes, etc.

Professionalism

Client confidentiality shall be maintained at all times.

DoulaVersity Certified doula's shall uphold their contracts and terms of agreements with their clients. This includes but is not limited to:

- Being on call and available according to your contract
- Answering client texts, emails and phone calls according to your agreements and contracts.
- Providing all services outlined in your contract
- Being reliable and punctual
- Providing backup doula care when unavailable (or client agrees to no backup)
- Providing a contract that clearly outlines fees, services and refund policies

Clients shall be treated with fairness, respect and dignity.

The doula shall work in harmony with the mother's care givers and staff. A doula is never allowed to stop or augment any birth intervention, nor interfere with the decision of the health care provider (regardless of the client's wishes).



Scope of practice

DoulaVersity Certified doulas shall strictly adhere to the doula scope of practice. That is to provide physical support (such as comfort measures), emotional and basic educational support. We expect our certified doulas to provide evidenced based birth practices and provide unbiased support to the families they serve.

Our certified doulas are not advocates; clients should speak to their healthcare providers about their wishes in all circumstances. It is not the doulas place to speak on her behalf. Clients may or may not choose evidenced based birth practices, and the doula should provide non-judgmental support regardless of the client's decisions.

A doula shall not provide any medical tasks such as, but not limited to taking a blood pressure, checking fetal heart tones, or doing vaginal exams on clients.

Doulas shall not recommend any alternative treatments or suggestions without advising their clients to check with their health care provider first. This includes but is not limited to:

- Vitamin and or mineral suggestions
- The use of essential oils
- The use of any herbal remedies

DoulaVersity Certified doulas that may also be certified in other complementary roles (such as a certified massage therapist, certified aromatherapist, birth assistant, childbirth educator, etc) shall not provide those therapies or services without first letting the client know that those services are being rendered under that mode and not under the title of their doula certification.

DoulaVersity Certified doula's who fail to comply with our code of ethics, conduct or scope of practice may be subject to revocation of her doula certification.

By signing this document, I agree to abide by DoulaVersity's code of ethics, conduct and scope of practice.

(Printed Name)

(Signature)

(Date)

